# **Diversity Network Meeting Notes**

# December 13, 2007

# AGENDA

9:00	Welcome and Introductions
9:45	Revisit early vision
	Review timeline / history
	Lessons learned
9:45	Agenda for today
10:15	Role clarification
10:40	Future Planning/expectations
11:45-1:00 Lunch	

#### What to do?

- Employer Panel
- What results can this group offer?

# What we are/what we do

- Recruitment of minorities
  - o And retention
  - o More than career fairs
  - o Goal
- Broader purpose/nature of KDN
  - o Impact awareness/attitude
  - o Tap passion of leadership

# Goal – increase workforce diversity

### We are

- Awareness of Diversity Recruitment issues
- Influences of Kansas Government Culture regarding Diversity recruitment
- Leaders of "the effort"
- Statewide Diversity resource trying to increase diversity of Kansas Government
- Strong commitment across group (KDN)
- Network "fits as & label government"

### Now what? Role to reality?

Expanding Network

Non-governmental members

**Community Minority Leaders** 

**Business Leaders** 

What partnerships will help meet the goals?

Partners as needs assessment

Best practice input – spinouts of our work

Are there private sector Diversity Councils?

Wichita (COG – Career Operations in Government)

Broaden regional involvement

Schools (high schools)

### **Topics for Today**

- Evaluation? How do we know?
  - o Build on successes
- Bringing new people/resources to our network (Infusion of "fresh people/ideas")
- How do we do our work? Possibilities for more partnering
- Actual role of network itself (clarify, role & future continuity)
- Value to our agencies.... Products for immediate use ...(commerce)
- Future planning /expectations
- Marketing the Diversity Network from web to millenials...
  - o Internal recruiters

# \*\*\*\*\*\* Expand and Network \*\*\*\*\*\*\*

- 1. Invite members from other networks to attend Kansas Diversity Network (KDN). Lolita Tucker will follow up with Ray Lauber . STAT Marie follow up on summits and general visit.
- 2. Make visits to state agency field office to share information about KDN. Anthony
- Ask representatives from high schools to attend KDN Meetings (ie diversity councils, career counselors, student government) and go to high schools – Liaisons both directions with Diversity Council – John Williams and Jeremy
- 4. Research what other Diversity Networks are doing at governmental agencies, public/private services and private businesses. John Williams
- 5. Development on-line networking and field training sell the business case of diversity management to different state agencies.
- 6. How to contact municipal, NGO's? Private?

7. Some cross agency job shadowing – awareness

# \*\*\*\*\*\* Expand Visibility - Marketing\*\*\*\*\*\*

Media/Schools – Joel, Jeremy, John and Michael

- cultural celebration
- Free tv/radio
- Weather service ticker on channel 4/5 can we advertise for free?
- Media plan...tv?
- Focus Groups, Job panels, resumes Lisa & Jessica

Schools – market state as employer for wide range of degrees

- Relationship with school counselors
- Offer job panels or come out to meet students
- Expand job shadowing
- Focus group high school/students what attracts them to state employment

Virtual Presence –We need to move their

- 2<sup>nd</sup> life Marie, Joel, Mike Broadwell
- Millenial connections
- Financial support.... How to have base?
  - o Develop reputation
  - o Public
  - Within our own agency
  - Need Internal awareness/marketing
  - o Internal survey/needs assessments

Accessibility- How others can connect with and utilize us

- Diversity Network on the signature block on emails
- Market KDN to our agencies/employees such as star swoosh or state cars?

Cultural awareness works both ways

Expand on State Employee – especially cultural celebration

Diversity brochures out in lobbies (both agency and public)- Mike Broadwell and Jeremy

• Revamp brochure?

#### \*\*\*\*\*\*\* Products\*\*\*\*\*\*

- 1. Survey of agency HR Recruiters and Trainers Martha, Mike B. and Shawn \*90 Days Contact state team for survey results (what are they doing?)
- 2. Applicant workshops/follow up services/mentoring \* STAT Team doing Leann
  - \*Looking for follow up piece- 180 days
- 3. Best practices of agencies & private sector after survey results are compiled 90 days
- 4. Resource SWAT Team 90 days
- 5. Branded public relations materials (pens? Bookmarks?)

# \*\*\*\*\*\* Emerging Issues-trends\*\*\*\*\*\*

- In the long term Diversity will increase
- Utilize skills of younger generations by using new means of communication (you tube, my space)
- Changes in work environment to encourage younger more diverse workforce (game rooms, flex time, etc.) Wichita SRS Game Room Leann
- Collect data on existing and available workforce such as applicant pool, etc. Conduct
  quarterly reviews of HR data to observe trends in employee departure and new employees
  (DPS George)
- Contact other states for trends, best practices
  - IT issues (moving outside the firewall)
  - o CareerBuilder.com etc. maybe more accessible for state

#### \*\*\*\*\*\*\* Strategic Planning\*\*\*\*\*\*

- When to contact new entities
  - o In regards to product development

Evaluation- What are we accomplishing? (Martha & Joel)

- Survey state agencies about current practices, practices plus outcome numbers and stories
- Data from employee applications
- Should be published
  - o Governments Report
  - o Website
- Attitude Change
- Body Count
- Other?
- Some data perhaps from Cultural Competency Project

Notes - ASAP 10/12

Next Meeting - 2<sup>nd</sup> Thursday January 2008

Prioritize and time frame & committee resourcing

Committee involvements (Others who left)

School involvement is time sensitive possible video conferencing for distant members or phone

Mike will consider new date and time

New ideas - 2 day retreat (regents involvement)

# Important! (Lessons Learned)

- Market Kansas Government as employer of choice
- Maintain Government Leadership support (more than just a #)
- Do summits a little differently (Mike B., RE: Garden City)
- Build on models and experience in new areas, local engagement
- Timing is crucial
- Help to promote our agencies
- Doing mock interviews (SRS Wichita)
- Interpretation of data from summits, look at each as unique event somewhat
- Summits need to be beginning of more consistent local activities & relationships
- KDN moving from initiator of events to ......?

#### 10:15 Role Classification- Where to? -Who will KDN be?

- Increased partnering/resource and sharing
- KDN as a <u>Resource</u> (for smaller agencies /entities...)
- Recognition of individual strengths in network
- Better understanding of who we are & are not
- Like to see others step in
- Relationship to "Recruiters Network" KDN might attend RN initiate more discussion

#### We are not an

- Enforcement agency
- Not political
- Supervisor trainers.... we have resources to share
- Not the local authority requires local partnering

# **Early Vision**

- Minority recruitment and retention
  - o Via minority leaders
  - o Getting word out to minority communities
- Bring Diversity into outcomes/performance appraisal
- Change the culture!
- Not just service recipients but also providers
- KAR regulations --- now signed section 3
- Interagency coordination
- Products
  - Best practices/models
  - Mechanisms
  - Succession planning and diversity?
  - Surveys
  - How to's
  - Forms
  - Scripts
  - Training Modules
  - Good area for sharing with state trainers and recruiters network
- Emerging Issues Whats on the Horizon?
  - Generational shifts?
  - Strategies & mindsets
  - Trend tracking
  - Infusion of Diversity into succession planning (KDOT?)
  - News from our own internal diversity groups (put on our agenda every meeting)